

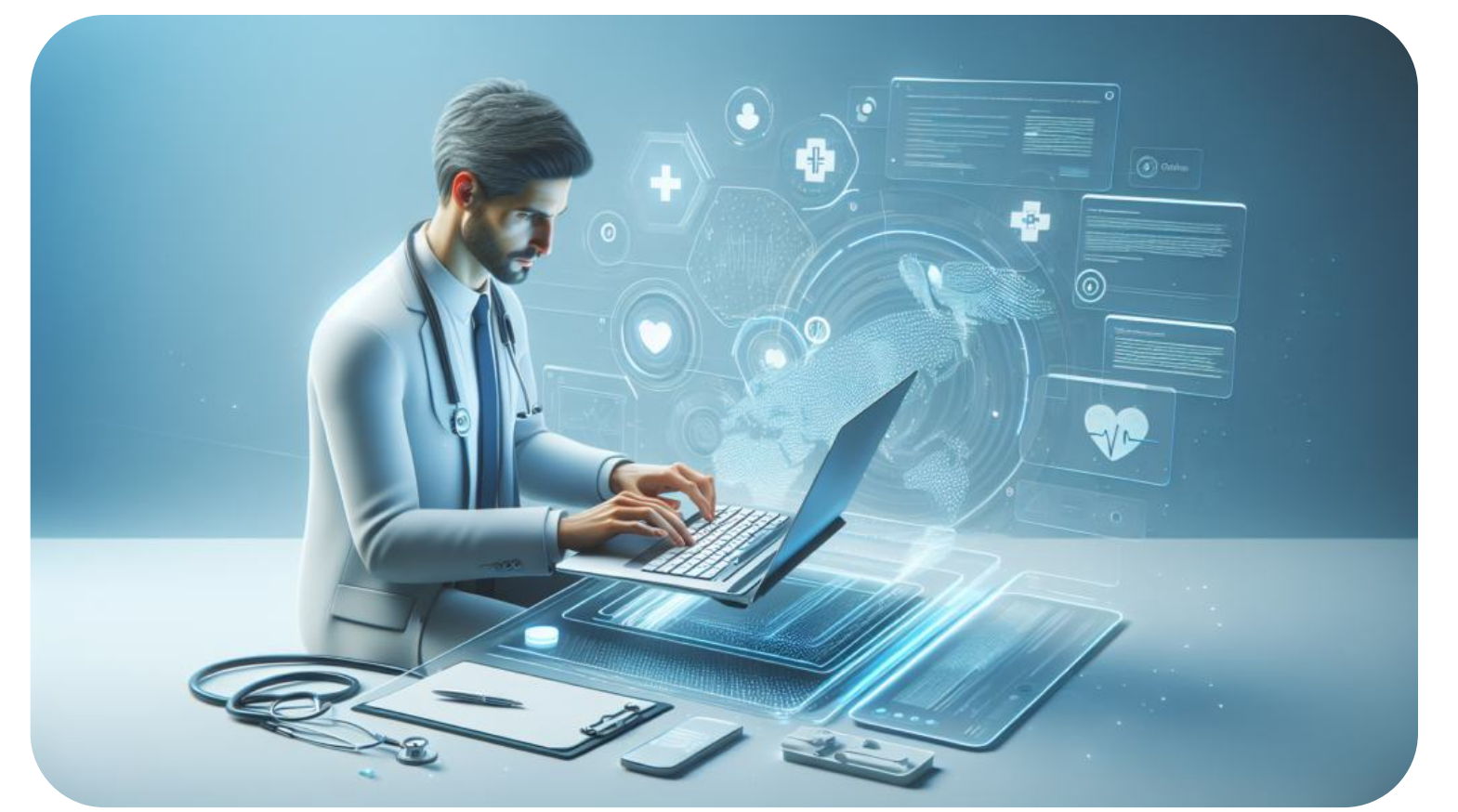


Overcoming Manual Scanning and Processing Challenges

AI-Assisted Revenue Cycle Management

Introduction

The customer faced difficulties with internal EOB data entry procedures, placing significant strain on their domestic workforce.



Challenges

- Manual handling of extensive paper-based EOBs
- Managing correspondence letters proved challenging, with many getting lost in the process and often overlooked

Our Solution



IDS Healthcare streamlined and modernized the customer's traditional paper-based workflows by seamlessly integrating them with electronic denial systems. The solution features new archiving and search capabilities for actionable insights.

Result

50%



Reduction in EOB Processing Time

99.3%



Accuracy

